

## **SLA** **(Service Level Agreement)**

Upstream Link Capacity (Download/Upload Speed) is 2000/100 MBPS and shared between all members.

DNS Server's Cache Max TTL: 10 minutes  
DNS Server's Ad-Blocking Feature: Active (Enabled)  
Proxy Auto-Configuration:  
<https://hattelkom.net.tr/proxy.pac>

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Please keep in mind that your subscription speed may show %10-%15 less in speedtests due to transmission overheads and retransmissions.

We may use DHCP (IP-over-Ethernet) instead of PPPoE to maximize your link utilization potential.

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Download QoS (buffering queue) is **ON (enabled)**.

Download Queue Type is **Per Connection Queue (PCQ)**.

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pcq-limit=125000KiB (1 GBPS)  
pcq-total-limit=125000KiB (1 GBPS)

pcq-classifier=src-address,dst-address,src-port,dst-port  
pcq-address-mask=32 pcq-address6-mask=128